



Terms and conditions

Digital products (Kemper, Line6, Headrush, Mooer, Fractal, video etc..)

LIVEPLAYROCK srl works with dedication, perseverance and patience to every single digital pack.

For this reason, we want to make you aware of some important points for us. All-packs are tested by our recording studio and other professional guitarists before being put online.

The presets themselves of the various demos (audio and video-audio) are exactly those of the online pack. Our work would not make sense without these important rules that we follow from day one and they will govern our musical philosophy.

Post-production work is NEVER performed!

(some recordings are made stereo with the doubling guitar, as in the case of famous riffs recorded exactly that way, to maintain fidelity to the original).

There are some factors that can alter the final result, some of them can be: everyone's personal playing, different guitars, different setups and connections (jack, cable quality in general, studio monitor, speakers etc ...), everyone has a different musical ear (the profiles are meticulously studied, refining them over time with dedication and constancy), every guitarist who tries a sound that is not accustomed to playing tends to have a rejection reaction: to savor different or new sounds, and get used to them, often it takes time.

Whenever a brand has been reported (in text or image or video) it has been made for informational purposes only and to clarify the origin of the profiling/presets. With brands there is no contract or endorsement.

Prices for our products are subject to change without notice.

We reserve the right at any time to modify or discontinue the Service (or any part or content thereof) without notice at any time. We shall not be liable to you or to any third-party for any modification, price change, suspension or discontinuance of the Service. We reserve the right to update, change or replace any part of these Terms of Service by posting updates and/or changes to our website. It is your responsibility to check this page periodically for changes. Your continued use of or access to the website following the posting of any changes constitutes acceptance of those changes.

For any type of promotion, challenge, promo, mystery box or similar, no refund (total or partial) is possible. Furthermore it will not be possible any type of trade-in or exchange with other packs.

RETURN POLICY: Due to the nature of Liveplayrock products being non-tangible digital goods, it is not possible to 'return' any of our products, therefore we do not offer any refunds after purchase is completed. By downloading-purchasing the package, you accept these conditions.

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Thanks for your understanding and for believing in our work!